





Leicestershire FoxConnect App Bookings

Operating Times: Monday – Saturday between 6:00 and 19:30

The app can be downloaded onto a smartphone through Google Play or Apple App Store.

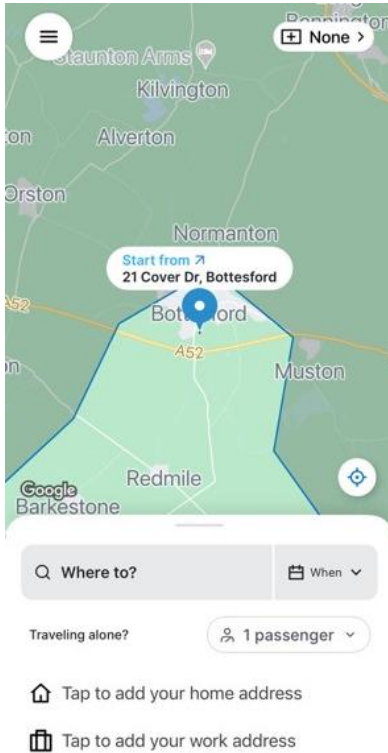
1. Download the Leicestershire FoxConnect app on your smartphone.
 - 1.1. Make sure it's the app with the white background and is called 'Leicestershire FoxConnect'.
2. You will be prompted to add your phone number. Once you have done this, enter the code sent to you via text message.
3. When your phone number is verified, make an account using your name and email address.
4. You can then add in payment details, to make your bookings quick and easy.
 - 4.1. If you skip this section, you will be asked to add payment details when booking your first journey.
5. Book your journey and wait for your driver to pull up to your pickup point.
6. Pay in advance so you'll never need to worry about having the right change. Fares will be between £2 and £4.10
7. Get on board and enjoy the ride, knowing you will arrive quickly and safely at your destination.

Scan to download from Google Play Store	Scan to download from Apple App Store
 A square QR code with a small 'billy' logo in the bottom right corner.	 A square QR code with a small 'billy' logo in the bottom right corner.

There is a selection of app features that will optimise your experience and make booking quick and easy.

Payment Method

Adding a preferred payment method and card to an account will make booking journeys quick and easy.



Interactive map

The interactive map allows users to drop a pin within one of the operating zones, on their preferred pick-up and drop-off location. The system will then pick out the most suitable stop.

Location search bar

Users can also type their preferred location in, using street names, business name or schools name etc. Users should double check the address is correct before booking.

Favourite Locations

Users can add their regular locations to their favourites page. This could be a home, school or work address. Once users have done this, they can select this location to make journey booking even quicker!

Important Information:

- Journeys can be booked up to 7 days in advance.
- Journeys can be booked up to 45 minutes before the desired time of travel.
- Passengers should use one of the booking methods to update their journey.
- If a passenger can no longer make a journey, they must cancel using one of the booking methods (either the call centre or the app).

To keep the service running efficiently for others, it is important that journeys are cancelled if passengers can't make the journey.